

HIGH AVAILABILITY INTERNET

KEEPING YOU ON-LINE

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The Solution

Staying online has never been more important. Cloud applications, eCommerce, VoIP phones are all dependent on fast and reliable connections to the internet. Depending on a single NBN connection is a high risk strategy. The Countrytell HA service minimises the risk of going offline by providing a combination of Countrytells own wireless network and NBN wired services with the smarts to switch seamlessly between the two when needed. Both services have the capacity for you to continue operating your business, which is essential given the cost off being offline.

WHY CHOOSE US

We focus on on small to medium business, our solutions are designed to just work.

Our delivery and support team are located in Newcastle (NSW) not overseas.

We partner with your IT providers to make sure the solution fits your needs and budget.

Our own wireless network puts us in control of the service from end to end.



Performance

HA50 or HA25 have the performance to meet the needs of most SMB/SME businesses. Unlimited data means no surprises or shaping.



Support

Our team focus on our business customers as a priority, this means prompt response without sitting on hold.



Reliability

Wireless and wired connections minimises the risk of not being able to service your customers.



Monitoring

We pro-actively monitor our equipment and advise you if we identify a fault.



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HA 25 Internet

\$300/month ex GST

25/10Mbps Countrytell Business Grade
Wireless Primary + NBN Secondary

Automated failover (Single public IP address)
Unlimited Internet Data

Suit small to medium business
Managed Router option (extra cost)

Australian based support
Minimum cost \$4,600 ex GST

HA 50 Internet

\$500/month ex GST

50/20Mbps Countrytell Business Grade
Wireless Primary + NBN Secondary

Automated failover (Single public IP address)
Unlimited Internet Data

Suit medium to large business
Managed Router option (extra cost)

Australian based support
Minimum cost \$7,000 ex GST

Specifications

Parameter

Specifications

Availability	Within Countrytell Wireless coverage areas, and NBN FttP/N/C & Wireless coverage areas
Service Type	Internet facing with unlimited data plan
Access Type - Primary	Countrytell Business Grade Wireless Internet - speed as per plan and availability
Access Type - Secondary	Countrytell NBN - speed aligned to primary and availability
NTD	Countrytell Managed and Monitored NTD - Ethernet and VDSL in, Ethernet out
Router	Customer provided or Countrytell supplied and managed at extra cost
Contract Term and install cost	12 months \$1,000, 24 months \$500, or 36 Months \$0 (prices ex GST)
Installation inclusion/exclusion	Wireless - includes standard mast/roof access/roof penetration + 30 meter cable run, non-standard install incurs a fee of \$300 ex GST NBN - includes standard install, new service activation incurs a fee of \$300 ex GST



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