

# SIP TRUNKING FOR BUSINESS

REPLACING ISDN & PSTN RELIABLY

## KEEPING YOU Talking

### The Solution

Countrytell SIP Trunking is designed to replace legacy ISDN and PSTN services. We provide you with the option of access over the Internet (great for SMB) or via a Private Network (best suited for Corporate and Government customers). Transitioning is straight forward with our locally based team of experts handling the complex stuff. We work closely with your PBX (phone system) support provider to identify risks and plan the migration with minimal business impact. Two call plans are available; SIP Select which includes all local, national, mobile, and outbound 1300 calls, and PAYG or Pay As You Go with all calls billed on a usage model.

### WHY CHOOSE US

We focus on small to medium business, our solutions are designed to just work.

Our delivery and support team are located in Newcastle (NSW) not overseas.

We partner with your IT providers to make sure the solution fits your needs and budget.

Our own wireless network puts us in control of the service from end to end.



#### Cost Effective

Rates are super competitive with a choice of 2 call plans to ensure you get the best bang for your buck.



#### Flexible Access

SIP Trunks can be accessed via Countrytell Business Internet or Private Network. Our pre-sales engineers can advise on the best options



#### Take your numbers with you

We review your current bill to identify the phone numbers that you need. We port these from your existing carrier to Countrytell



#### Leverage your Investment

SIP Trunking allows you to retain your existing SIP compatible PBX for as long as it meets your needs. No retraining of staff needed and your accountant will be happy as well.



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## SIP SELECT 1 to 9

**\$40/month ex GST**  
per channel

Unlimited outbound; local, national, mobile and 1300 calls included

Single in-dial number included  
Australian based support

Accessible over the Internet, or  
Countrytell Private Network

Number porting and hosting at extra cost  
2 channel minimum

SIP Trunk setup fee \$50 ex GST  
Minimum cost \$1,010 ex GST

## SIP SELECT 10

**\$350/month ex GST**  
10 channels

Unlimited outbound; local, national, mobile and 1300 calls included

100 number in-dial included (porting extra)  
Australian based support

Accessible over the Internet, or  
Countrytell Private Network

Number porting and hosting at extra cost  
Additional channels \$35 ex GST

SIP Trunk setup fee \$50 ex GST  
Minimum cost \$4,250 ex GST

## SIP PAYG

**\$10/month ex GST**  
per channel

Calls are charged only for what you use  
Competitive rates

Single in-dial number included  
Australian based support

Accessible over the Internet, or  
Countrytell Private Network

Number porting and hosting at extra cost  
2 channel minimum

SIP Trunk setup fee \$50 ex GST  
Minimum cost \$1,010 ex GST

**Optional:** NBN link dedicated to Countrytell SIP Trunks; unlimited data, can only access Countrytell SIP, from \$65/month, setup fee on 12 month term \$150, 24 month term \$0, min cost \$930, all prices are ex GST

## Specifications

### Parameter

### Specifications

Availability	Any Countrytell Internet connection, or will also work on any reliable Internet connection.
Service Type	SIP Trunking
Number Porting	Existing phone numbers can be ported to Countrytell Hosted PBX. Porting and hosting fees
International Calls	Can be disabled as required, or specific countries enabled.
Equipment	No Countrytell equipment required customers site, optional PRI ATA's are available at extra cost
Service Level Target	99.99%
Contract Term and install cost	12 month minimum, install \$50 ex GST per Trunk
PAYG Basic Call Rates	National (includes local) - 7 cents/minute, Mobile - 19 cents/minute, 13/1300 - 30 cents/untimed 1800 free. Billed in per second increments, rounded to 3 decimal places, minimum call charge is 1 cent



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Conditions: 1. Unlimited voice call plans are not available to outbound contact centres. 2. SIP Select call plan and acceptable usage policy applies, see SIP Select or SIP PAYG Critical Information Summary for more details. 3. Full terms and conditions at [www.countrytell.com.au/terms](http://www.countrytell.com.au/terms)